

## **Book Review: Leadership Pearls for Healthcare, edited by Ralph Junckerstorff and Sarah Baqar (Springer)**

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Leadership in healthcare is a subject that needs to be addressed in detail not only because we need leaders in all aspects of healthcare but also because it is not taught in the regular medical school conventional curriculum. Leadership within healthcare has evolved into a discipline that cannot be ignored because, to be a leader, one must have empathy, emotional intelligence, authenticity, and ethical integrity. In this context, the recent book by Springer, *Leadership Pearls for Healthcare*, edited by Ralph Junckerstorff and Sarah Baqar, emerges as an outstanding and timely contribution to the field of healthcare, addressing what effective leadership looks like in today's clinical practice. The book is organized into eight thematic parts, which provide diverse wisdom on leadership principles drawn from hypothetical case studies, real-life examples, and evidence-based information. The editors, both seasoned professionals in healthcare leadership, formulated an extensive list of chapters that aim to translate theory into practice and knowledge into application.

### **Structure and Organization**

The volume is thoughtfully divided into eight parts, each focusing on a central domain of leadership relevant to healthcare professionals: (1) Communication, (2) Building and Sustaining Effective Teams, (3) Developing Collaborative Practice, (4) Systems Thinking and Strategic Planning, (5) Innovation, (6) Leadership in Crisis and Change, (7) Work-Life Balance, and (8) Personal Reflection. This organization demonstrates leadership growth in healthcare professionals by focusing on interpersonal communication, organizational systems, and finally personal mastery.

### **Part I: Communication**

Before the book begins, editor Sara Baqar wrote a very well-written introduction and introduced several key concepts of leadership. For example, she says that leadership extends "beyond resolving immediate issues" and emphasizes the importance of foresight that every leader should have. However, one concept that touched me the most—and I was hoping that the book would cover—was the concept of "Ikigai." I was very satisfied to see this covered in the introductory part of the book. This laid the foundation for an outstanding book.

The opening section, Communication, lays the foundation of the book by pointing toward the importance of communication as an essential component of leadership. Chapters such as Encouraging Diverse Perspectives from the Entire Team Leads to the Best Decision, Feedback: A Team Effort, and The Abyss of Assumption emphasize that effective communication is not only about clarity but also about inclusion and psychological safety. I was pleased to see the reference to Six Thinking Hats by Edward De Bono in the first chapter. The chapter The Abyss of Assumption was an important addition to the book that emphasized the importance of regular communication with others as an essential element of leadership. However, the author introduced the term "leadership inertia" without explaining what it means. I hope to see some details on it in the next edition. Another chapter that I liked was Developing Authentic Leadership through Yarning with First Nation Health Professionals, which introduces yarning as a model for mutual respect and learning. However, I believe that when the chapter is about First Nations health professionals, a little background on who the First Nations are would have made the chapter easier to understand for a non-Australian person like me. I had to Google it and found out that there are First Nations people in Australia but also in Canada. Since the book focuses on the Australian population, I assume the author is referring to the Australian First Nations population. Overall, the chapter was very well written. The final chapter, Managing Difficult Conversations, is highly relevant to healthcare leaders who face challenging and ethically complex conversations. I personally liked the checklist provided for difficult conversations on page 31. I feel this checklist was very useful for me personally as well.

This section succeeds in establishing communication as an integral component of leadership.

### **Part II: Building and Sustaining Effective Teams**

The second part, Building and Sustaining Effective Teams, addresses the collective dimensions of leadership such as team building. It features chapters such as Healthcare as a Team Sport, Support Women: Kindness, Flexibility, and Sponsorship, Clinical Leaders as Therapeutic Agents, and Avoid Micromanagement. The chapters collectively address leadership as an inclusive concept. The next chapter focuses on women, which was a great addition to the book.

My favorite chapter in this section was Clinical Leaders Can Become Powerful Therapeutic Agents by Being Authentic and Vulnerable, which describes leadership vulnerability as a source of strength rather than weakness because it can build trust.

A subsequent chapter, Holistic Support for an Underperforming Employee, brings the concept that I was wholeheartedly waiting for: the idea of SMART goals. The chapter It's Always Been a Matter of Trust addresses trust as the most important aspect of successful leadership, which was a great addition as well. The section concludes with Recruiting Excellent Staff, reminding readers that networking and spending more time on recruiting rather than performance management are key components of a successful organization.

However, because many people still confuse leadership with management, I would have loved to see a chapter in this section on "Manager versus Leader." Nevertheless, this chapter could be added in the next edition of the book.

### Part III: Interprofessional Relationships and Collaboration

Part three is interesting because it shifts attention to collaboration as a transformative process. Chapters such as Create Discussion by Not Saying No, Embracing Servant Leadership, Get to Know the People You Work With, and Suspend Judgment to Improve Collaboration provide logical reflections on how knowing and serving others is integral to great leadership. Networking Without the Warm White Wine and Canapés points to the importance of purpose-driven relationships.

This section emphasizes the idea of servant leadership and encourages placing the needs of others above self-interest. This ultimately connects with principles of patient-centered care. The chapter Team Harmony Brings Success closes the section on an essential note, emphasizing the importance of team building and harmony.

However, this section could have been strengthened by adding works of recognized leadership theorists such as John Maxwell, Robin Sharma, and Brian Tracy. Their frameworks on personal development, leadership, and success could have added more value to the book.

### Part IV: Systems Thinking and Strategic Planning

The fourth section, Systems Thinking and Strategic Planning, transitions from interpersonal leadership to organizational strategy. The chapters Know Your Limits and Extend Them, Know the Desired Outcome, How to Write a Business Case, Data Rules, Strike While the Iron Is Hot, and Taking a Step Back present the importance of self-awareness and systems awareness.

The first chapter in this section addresses a unique property of effective leaders: a leader is confident in

what he knows but at the same time is curious about what he doesn't know. This points toward intelligence and intellectual humility as key elements of leadership.

In the chapter How to Write a Business Case: Data Rules, the author emphasizes data-driven decision-making and problem-solving, and the importance of data as evidence. In the next chapter, the author addresses the importance of adjusting strategy as needed to grasp opportunities and the importance of training the staff. I feel this was an important aspect of leadership, and this part of the book did full justice to the topic by mentioning these aspects of leadership.

This part is imperative because leadership not only tests our interpersonal skills but also our cognitive processes capable of creating systems. This section brings our attention to balancing thought processes and reflection with data and team empowerment.

### Part V: Innovation

Part five, Innovation, brings attention to the forward-facing mindset demanded of contemporary healthcare leaders. Think Like a Visionary, Revolutionising Healthcare: Partnering End Users for Better Solutions, and Be Inquisitive all promote curiosity and creativity as key tools for progress. The final chapter, Finance, appropriately reminds readers that innovation must also be sustainable.

This section provides insight into the power of thinking big and the importance of a multidisciplinary approach. I would have loved to see a citation of the popular book The Magic of Thinking Big, but this can be kept for future editions. A clearer theoretical link between innovation and established models—such as transformational or adaptive leadership—would enhance its scholarly value.

### Part VI: Leadership in Crisis and Change

Leadership under conditions of uncertainty defines the sixth section, Leadership in Crisis and Change. Chapters such as Communicating in a Crisis, What Kind of Leader Are You? Be Every Kind, Exchange Is as Good as a Holiday, and Be Yourself provide insight into the point that communication is about the needs of your listeners and that leadership styles can vary depending on your situation and circumstances. They also highlight the need for courage in decision-making during critical times.

The chapter Be Yourself serves as a philosophical closure to the section, advocating authenticity under difficult conditions as the key trait of highly influential leaders. The point that leadership is about owning your mistakes and apologizing for them resonated with me the most because I firmly believe that we all make mistakes, and there is no shame in admitting them. Accepting mistakes makes us better people and great leaders.

### Part VII: Work-Life Balance

In *Work-Life Balance*, the editors did a great job of keeping the human dimension of leadership. Chapters such as *Prioritise Self-Care*, *You Are More Than Your Work*, *Non-Binary Approaches to Enable a Flexible Work-Life Rhythm*, *Empathic Leadership: Supporting Staff in High-Stress Environments*, *Leadership Fatigue, Love Your Life*, and *Resilience and Self-Compassion* collectively provide tips and insights into maintaining a well-balanced life as a leader.

This section is perhaps the most relatable and necessary in the entire volume. It acknowledges that we all are humans and that we all have our families and personal relationships. The job is just one aspect of life. It also acknowledges that leadership fatigue is real and that self-compassion is essential for a healthy life.

#### Part VIII: Personal Reflection

The final section, Personal Reflection, provides the book with an introspective perspective. Chapters such as *Presence Is Powerful*, *My Suitcase Is Pink*, *Mastering the Art of Never Getting Angry*, *Next Time It Could Be Me*, and *Making the Choice to Lead* guide the reader from being available for your team when they need you to understanding the importance of asking about your team's concerns and situations, which shows you care about them. The editors' decision to end with *Making the Choice to Lead* is symbolically potent, as it reminds us that leadership is not about official titles but a deliberate act of service, and it is a learnable skill.

This section resonates strongly with readers at both personal and professional levels.

#### Critical Evaluation

*Leadership Pearls for Healthcare* is a reflective, easy-to-read, and accessible guide for healthcare leaders seeking knowledge to enhance their leadership abilities. The diversity of contributors enriches the text with multiple perspectives, offering practical lessons rather than abstract theorization. The accessible writing style makes it useful for clinicians, managers, and emerging leaders alike.

However, in my opinion, the book exhibits a few notable weaknesses from an academic perspective. First, there are at least ten chapters without any scientific references or citations, which compromises the scholarly consistency expected in a Springer publication. While the intent may have been to prioritize narrative over citation, evidence-based leadership literature requires systematic referencing to substantiate claims and maintain high academic standards.

Second, I feel that not mentioning or citing foundational leadership scholars such as John Maxwell, Robin Sharma, and Brian Tracy is an injustice to this wonderfully written book, and it remains incomplete without these authors' work being cited. Their

contributions to concepts of leadership, intrinsic motivation, and personal mastery are integral to understanding leadership. Incorporating their ideas or acknowledging their work would make the book more appealing and interesting.

#### Recommendations for Future Editions

For future editions, the editors might consider:

1. Ensuring complete referencing across all chapters to keep the book fully academic and relevant to scientific research.

2. Including reflections from key leadership experts—John Maxwell's work on leadership, Robin Sharma's *Lead Without a Title*, and Brian Tracy's work on personal achievement—to add conceptual depth.

3. Expanding global perspectives to make the next edition more relevant for administrators and clinicians from across the world. The current book focuses on the Australian system and clinicians.

4. Adding reflective questions or practice frameworks at the end of each part to enhance the book's utility for leaders across the world.

#### Conclusion

In conclusion, *Leadership Pearls for Healthcare* is a valuable and thought-provoking addition to the literature on healthcare leadership. This book is relevant not only for leaders but also for administrators, staff, and physicians in general. It addresses topics like empathy, authenticity, and collaborative practice—all vital qualities for successful healthcare leadership. The editors have done an excellent job in choosing the list of chapters and topics to cover. It is evident that a lot of hard work was put into brainstorming while working on this book. I believe the editors succeeded in covering multiple dimensions of leadership.

Of course, nothing is perfect; similarly, this work has some limitations in scholarly referencing and detailed theoretical integration. The book still contains pragmatic wisdom, tips, and guidance for clinicians and administrators dealing with the complexities of healthcare systems not only in Australia but across the world.

I believe this book can still serve as a guide—like a bedside book—for physicians, leaders, and managers. With modest revisions and more theoretical knowledge, future editions have the potential to become an important text in healthcare leadership education and practice.